HomeTel Service User Guide

Caller Display

It shows the name of the caller if you have already saved the caller's number in your phonebook so you will know who is calling.

Notes: The service cannot display caller's information in the case of calls made from public phones, overseas, third parties on call waiting and callers who choose not to display his/her number.

Call Waiting

You can answer other calls in the middle of a phone conversation. A distinctive beep tone will alert you when someone else is calling you while you are on the phone.

Operating steps
To retrieve a new incoming call: Press the "Flash" or "Hold" button

- To deactivate: Press # 1 7

- To restore: Press * 1 7

To deactivate the service for each call: Before the phone conversation begins, press #
0 7. During the phone conversation, press the Flash" or "Hold" button + # 0 7

Conference Call

You can connect up to two lines simultaneously and enjoy a three-way conference call.

Operating steps

- During the call, press the "Flash" or "Hold" button followed by the third party phone number

- Upon line connection, then press the "Flash" or "Hold" button again to start the three-way conversation

Block–the–Blocker

You can reject any anonymous calls that do not have caller displays.

Operating steps

- To deactivate: Press # 7 6
- To restore: Press * 7 6

Notes: "Block-the-Blocker" cannot block calls from public phones, overseas and "unavailable calls".

Per Line Blocking

You can keep your phone number confidential while making a call.

Operating steps

To deactivate the service for each call: Press 1 3 5 7 + phone number (t so you can show your phone number to your calling party while making a call)

Speed Dial

You can save up to 8 frequently used contact phone numbers. Once you have saved a phone number on speed dial, you can press the speed dial code for calling.

Operating steps

To preset a phone number: Press * 9 2 + code (2-9) + phone number (with a maximum of 16 digits)+ #

To dial a saved phone number: Press code (2-9) + #

To change the stored phone numbers: Simply repeat the above steps to preset the phone numbers and replace a new phone number automatically.

Call Forwarding

You can forward incoming calls to any local fixed or mobile phone number.

Operating steps

Forward all incoming calls:

- To activate: Press `*` `0` `5` + the phone number which you want to forward your calls to + `#`
- To cancel: Press `#` `0` `5`

Forward all incoming calls when your line is in use:

- To activate: Press `*` `2` `5` + the phone number which you want to forward your calls to + `#`
- To cancel: Press `#` `2` `5`

Forward all incoming calls when no one answers:

- To activate: Press `*` `3` `5` + the phone number which you want to forward your calls to + `#`
- To cancel: Press `#` `3` `5`

Do–Not–Disturb

You can use the "Do-Not-Disturb" function to avoid any disturbance from incoming calls. The caller will hear the busy tone but you can make outgoing calls as usual.

Operating steps

- To deactivate: Press `#` `2` `9`
- To restore: Press `*` `2` `9`